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Education

Hinds Community College (Pearl, MS) 1996

Certifications

Certified Professional Compliance Officer (AAPC) 2017

Professional Experience

Vice President of Business Relations: ChiroHealthUSA
2021 - Present

Director of Business Relations: ChiroHealthUSA 2017 –
2020

Director of Special Projects: ChiroHealthUSA 2016 -
2017

Scholarship Administrator: ChiroHealthUSA Foxworth Family Scholarship 2015-
present

Director of Business Development: ChiroHealthUSA 2013-2016

Provider Services: ChiroHealthUSA 2010-2013

Selected Memberships

Member, Chiropractic Summit

Membership Committee, Foundation for Chiropractic
Progress

Member, World Congress of Women Chiropractors

At Large Board Member, ChiroCongress Cares

Vice Chair, Chiropractic Future Strategic Plan, 2024

Awards

Chiropractic Advocate of the Year, MAC, 2023

Impact Player of the Year, ChiroCongress, 2023

Presentations

Lecturer, GoldStar Billing Seminar (Feb 2023), Risky Business

Lecturer, TCA Practice Management Seminar (Feb 2023),
Compliant Social Media

Lecturer, ProSport Las Vegas Seminar (Dec 2023), Business
Ethics

Lecturer, OCA Winter Convention (Dec 2023), Risky Business
Lecturer, ChiroCongress Annual Convention (Nov 2023), Ethical Practices and Communicating Effectively (Sex Panel Discussion)
Lecturer, CCA Annual Convention (Oct 2023), How to Address Sexual Harassment
Lecturer, CCA Annual Convention (Oct 2023), CA Roundtable Discussion
Lecturer, WDC Bi-Annual Convention (Sep 2023), Communicating Effectively
Lecturer, CAL Annual Convention (Aug 2023), 5 Easy Steps to Run a More Efficient and Profitable Practice
Lecturer, ChiroTexpo (Jun 2023), It's Not Okay! Addressing Sexual Harassment
Lecturer, Business Adjustment Summit (Apr 2023), Technology Meets Healthcare
Lecturer, MAC Spring Convention (Apr 2023), How to Address Sexual Harassment
Lecturer, MAC Spring Convention (Apr 2023), Using Technology to Improve Patient Engagement
Lecturer, MAC Spring Convention (Apr 2023), Using Technology to Improve Patient Engagement
Lecturer, MAC Spring Convention (Apr 2023), Ethical Practices and Communicating Effectively (Sex Panel Discussion)
Lecturer, Data Driven Practice Seminar (Apr 2023), Reducing Liability in Your Practice
Lecturer, ACA Council on Diagnosis & Internal Disorders (Apr 2023), Ethical Practices and Communicating Effectively (Sex Panel Discussion)
Lecturer, ACA Council on Diagnosis & Internal Disorders (Apr 2023), Ethical Practices and Communicating Effectively (Sex Panel Discussion)
Lecturer, ACA Council on Diagnosis & Internal Disorders (Apr 2023), How to Address Sexual Harassment
Lecturer, NYCC Lyceum (Mar 2023), 5 Easy Steps to Run a More Efficient Practice
Lecturer, NYCC Lyceum (Mar 2023), Compliant Conversations
Lecturer, KCA Spring Convention (Mar 2023), Compliant Conversations
Lecturer, CCA Annual Convention (Oct 2022), CA Roundtable Discussion
Lecturer, CCA Annual Convention (Oct 2022), Balance at the Front Desk
Lecturer, ACS National Convention (Oct 2022), 7 Steps to a Compliant Financial Policy
Lecturer, ACS National Convention (Oct 2022), CA Workshop: Who Cares What You Charge
Lecturer, ACS National Convention (Oct 2022), Crucial Compliant Conversations
Lecturer, ACS National Convention (Oct 2022), Ethical Practices and Communicating Effectively (Sex Panel Discussion)
Lecturer, ICS National Convention (Oct 2022), Risky Business

Lecturer, MCPA Annual Convention (Jul 2022), 5 Easy Steps to Run a More Efficient and Profitable Practice

Lecturer, WDC Connect (Jul 2022), Beyond Words: Communicating What You Want

Lecturer, ChiroTexpo (Jun 2022), 5 Easy Steps to Run a More Efficient and Profitable Practice

Lecturer, ANJC Atlantic (May 2022), Business Ethics

Lecturer, ANJC Atlantic (May 2022), Crucial Compliant Conversations

Lecturer, MCA Spring Convention (Apr 2022), Crucial Compliant Conversations

Lecturer, MCA Spring Convention (Mar 2022), 5 Easy Steps to Run a More Efficient and Profitable Practice

Lecturer, Parker Vegas (Feb 2022), Lead, Follow, or Get Out of the Way

Lecturer, LB Payne Insurance Seminar (Jan 2022), Risky Business

Lecturer, FCA SW Regional (Nov 2021), Meeting the Expectations for Medicare Clinical Documentation

Lecturer, FCA SW Regional (Nov 2021), Sexual Health Topics: Conversation to Care, Panel Discussion

Lecturer, CSW Annual Convention (Oct 2021), Using Technology to Improve Outcomes Through Patient Engagement

Lecturer, CSW Annual Convention (Oct 2021), Crucial Compliant Conversations

Lecturer, WDC Annual Convention (Oct 2021), Business Etiquette

Lecturer, OSCA Fall Convention (Oct 2021), Crucial Compliant Conversations

Lecturer, NDCA Fall Convention (Sep 2021), Business Ethics: Chiropractic Issues & Case Studies

Lecturer, WCA Fall Convention (Sep 2021), Risky Business

Lecturer, MAC Fall Convention (Sep 2021), Using Technology to Improve Outcomes Through Patient Engagement

Lecturer, MAC Fall Convention (Sep 2021), 5 Easy Steps to Run a More Efficient Practice

Lecturer, MAC Fall Convention (Sep 2021), Rule Your Chiropractic World! 10 Steps to Practice Success

Lecturer, FCA National (Aug 2021), Meeting the Expectations for Medicare Clinical Documentation

Lecturer, FCA National (Aug 2021), Sexual Health Topics: Conversation to Care Part 2, Panel Discussion

Lecturer, FCA National (Aug 2021), Ethical Practices and Communicating Effectively: The Subject of Sex

Lecturer, FCA SE Regional (Jun 2021), Business Ethics: Chiropractic Issues and Case Studies

Lecturer, FCA SE Regional (Jun 2021), Compliant Conversations

Lecturer, FCA SE Regional (Jun 2021), Sexual Health Topics: Conversation to Care, Panel Discussion

Lecturer, FCA SE Regional (Jun 2021), Ethical Practices and Communicating Effectively: The Subject of Sex, Panel Discussion

Lecturer, NMCA Annual Convention (May 2021), Business Ethics

Lecturer, ICS Ignite (Apr 2021), CA Panel Discussion

Lecturer, ICS Ignite (Apr 2021), Technology
Lecturer, FCA NE Regional (Mar 2021), Medicare Documentation
Lecturer, FCA NW Regional (Feb 2021), Compliant
Conversations
Lecturer, FCA NW Regional (Feb 2021), Medicare
Documentation
Lecturer, FCA National (Nov 2020), Medicare Documentation
Lecturer, MCPA Summer Expo (Jul 2020) Technology, with Jay
Greenstein, DC
Lecturer, FCA CE Make Up Seminar (Mar 2020), Business Ethics
Lecturer, Parker Seminars, NV (Feb 2020), CA Panel Discussions
Lecturer, Parker Seminars, NV (Feb 2020), 5 Steps to a More
Efficient Practice
Lecturer, ChiroCongress, CA (Nov 2019), Vendor Best Practices
Panel Discussion
Lecturer, AAPC Regional Conference, WA (Oct 2019), Compliant
Conversations
Lecturer, ChiroSymposium, TN (Jun 2019), Fee Schedules Matter
Lecturer, ChiroSymposium, MS (Sep 2019), Fee Schedules Matter
Lecturer, Nebraska Summer Convention, NE (August 2019),
Compliant Conversations
Lecturer, ChiroSymposium, TN (Jun 2019), Fee Schedules Matter
Lecturer, NYCC Spring Convention, NY (May 2019), Audits are
on the Rise
Lecturer, IACP Spring Convention, ID (Apr 2019), 5 Easy Steps to
Run a More Efficient Practice
Lecturer, IACP Spring Convention, ID (Apr 2019), Audits are on
the Rise
Lecturer, ICS Annual Convention, IA (Apr 2019), How to Build a
Practice that Makes Dollars and Cents
Lecturer, ICS Annual Convention, IA (Apr 2019), Compliant
Conversations for the Chiropractic Assistant
Lecturer, NCCA Spring Convention, NC (Mar 2019), Compliant
Conversations for the Chiropractic Assistant
Lecturer, ChiroSymposium, TX (Feb 2019), Fee Schedules Matter
Lecturer, ACPA Winter Convention, Little Rock, AR (Dec 2018),
Compliant Conversations for the Chiropractic Assistant
Lecturer, UPCA Fall Convention, Salt Lake City, UT (Oct 2018),
7 Steps to a Compliant Financial Policy
Lecturer, ISCA Risk Management Seminar, Indianapolis, IN (Oct
2018), Audits are on the Rise
Lecturer, ISCA Risk Management Seminar, Indianapolis, IN (Oct
2018), 7 Steps to a Compliant Financial Policy
Lecturer, KMCU HOL, Denver, CO (Oct 2018), Compliant Fees
Lecturer, WCA ChiroU Seminar, Pewaukee, WI (Oct 2018), Risky
Business
Lecturer, NYCC Annual Convention, Tarrytown, NY (Oct 2018),
Compliant Conversations for the Chiropractic Assistant
Lecturer, ACS Bi-Annual Convention, Anchorage, AK (Oct 2018),
Risky Business
Lecturer, CCA Annual Convention, Denver, CO (Sep 2018),

Compliant Conversations for the Chiropractic Assistant
Lecturer, UVCA Spring Convention, Boise, ID (May 2018),
Compliant Conversations for the Chiropractic Assistant
Lecturer, IACP Spring Convention, Boise, ID (April 2018),
Compliant Conversations for the Chiropractic Assistant
Lecturer, MCA Spring Convention, Ellicott City, MD (April
2018), Compliant Conversations for the Chiropractic Assistant
Lecturer, FCA CE Make-Up Seminar, Orlando, FL (Mar 2018), 5
Easy Steps to Run A More Efficient Practice
Lecturer, FCA CE Make-Up Seminar, Orlando, FL (Mar 2018),
Overcoming Shortfalls in Your Documentation, Record Keeping,
and Coding
Lecturer, WCA ChiroU Seminar, Madison, WI (Feb 2018), Risky
Business
Lecturer, FCA SW Regional Convention, Ft. Myers, FL (Dec
2017), Compliant Conversations for the Chiropractic Assistant
Lecturer, MCA Fall Convention, Portland ME, (Oct 2017), Audits
are on the Rise
Lecturer, SACA Leadership Conference (Sept 2017), Bridging the
Gap to the Public
Lecturer, MAC Fall Convention, Detroit, MI (Sep 2017),
Compliant Conversation for the Chiropractic Assistant
Lecturer, MAC Fall Convention, Detroit, MI (Sep 2017), Audits are on the Rise
Lecturer, FCA National Convention, Orlando, FL (Aug 2017), Audits are on the
Rise Lecturer, Go Green Seminar, Nashville, TN (Aug 2017), Risky Business
Lecturer, FCA SE Regional Convention, Miami, FL (Jul 2017), Audits are on the
Rise Lecturer, Go Green Seminar, Valley Forge, PA (Jun 2017), Risky Business
Lecturer, FCA NE Regional Convention, Jacksonville, FL (Mar 2017), Audits are
on the Rise
Lecturer, BTC Hands on Training Seminar, Dallas, TX (Mar 2017), Risky Business
Lecturer, FCA NW Regional Convention, Panama City, FL (Feb 2017), Audits are
on the Rise
Lecturer, LB Payne Insurance Seminar, Louisville, KY (Jan 2017), 7
Steps to a Compliant Financial Policy
Lecturer, CP Hands on Training, Costa Mesa, CA (Jan 2017), 5 Most
Dangerous Things in Financial, Discount and Collection Policies
Lecturer, Go Green Seminar, Louisville, KY (Jan 2017),
Risky Business Lecturer, CP Hands on Training (Dec 2016),
Risky Business
Presenter, Louisiana Chiropractic Association Webinar (Dec 2016), Risky
Business Presenter, Pennsylvania Chiropractic Association Webinar (Nov 2016),
Risky Business Presenter, Palmer College of Chiropractic Webinar (Oct 2016),
Risky Business Presenter, Palmer College of Chiropractic Webinar (Aug 2016),
Risky Business
Lecturer, SACA Student Leadership Conference (Sept 2016), What is Your Story
Lecturer, CP Hands on Training (May 2016), 5 Most Dangerous Things in
Financial, Discount and Collection Policies
Lecturer, PBS Mid-Year Seminar (Jun 2015), 5 Most Dangerous Things in
Financial, Discount and Collection Policies

Papers/Publications

Multiple Press Releases

“The Best Investment for Practice Success” (The American Chiropractor, Sep 2023)

“Back to Basics: Reviewing Your Office’s Financial Policy?” (The American Chiropractor, Jun 2023)

“Are You Making the Most of Shipper Calls?” (The Chiropractic Assistant, Dec 2022)

“Give the Gift of Health and Wellness” (The American Chiropractor, Dec 2022)

“Software and Notes” (The Chiropractic Assistant, Oct 2022)

“Active Care” (The Chiropractic Assistant, Jun 2022)

“Thriving in Chiropractic” (The American Chiropractor, Jun 2022)

“How to Clearly Communicate the Cost of Care to Your Patients” (The Chiropractic Assistant, Apr 2022)

“Why You Should Be Using Video in Your Social Media” (The American Chiropractor, Apr 2022)

“Using Technology to Improve Patient Engagement and Communication?” (The Chiropractic Assistant, Feb 2022)

“Is Your Yes Worth the Less?” (The Chiropractic Assistant, Oct 2021)

“Are Your Office Billing Policies Creating a Negative Patient Experience” (The Chiropractic Assistant, Aug 2021)

“Is Training in Your Practice Setting You Up for Success or Failure?” (The Chiropractic Assistant, Jun 2021)

“What Are You Waiting For?” (The Chiropractic Assistant, Apr 2021)

“Are You Focused on Challenges or Opportunities” (The American Chiropractor, Apr 2021)

“Forgiveness”: (The Chiropractic Assistant, Feb 2021)

“Face Each Day with Passion and Enthusiasm”: (The Chiropractic Assistant, Dec 2020)

“Leading Your Team to Greatness”: (The Chiropractic Assistant, Oct 2020)

“Communicating Your Value”: (The Chiropractic Assistant, Aug 2020)

“Coping with Stress”: (The Chiropractic Assistant, Jun 2020)

“Technology in Healthcare is the Key to Patient Satisfaction”: (The American Chiropractor, Jun 2020)

“The 12-Week Year”: (The Chiropractic Assistant, Apr 2020)

“Effective Communication”: (The Chiropractic Assistant, Feb 2020)

“Resolve to Evolve”: (The Chiropractic Assistant, Dec 2019)

“Don’t Discount the Impact of First Impressions”: (The Chiropractic Assistant, Oct 2019)

“Can there Really be Work-Life Balance?”: (The Chiropractic Assistant, Aug 2019)

“Caution: Burnout and Fatigue Ahead”: (The Chiropractic Assistant, Jun 2019)

“How Finding Your Passion Changes Everything”: (The Chiropractic Assistant, Apr 2019)

“There’s No “I” in “Team” but There is One in “Attitude””: (The Chiropractic Assistant, Feb 2019)

“Second Mile Service”: (The Chiropractic Assistant, Dec 2018)
“The Art of Communicating with Unhappy Patients”: (The Chiropractic Assistant, Oct 2018)
“Fighting to Win: Conflict Management Can Make Your Clinic Better”: (The Chiropractic Assistant, Aug 2018)
“Dealing with Difficult People”: (The Chiropractic Assistant, Jun 2018)
“Ramp Up Your Earnings Potential”: (The Chiropractic Assistant, Apr 2018)
“Five Ways to Make Your Chiropractic Career More Fulfilling”: (The Chiropractic Assistant, Feb 2018)
"Elite Training and Youth Sports": (ChiroHealthUSA Newsletter, Jun 2017)
"Summer Reading": (The Beacon, Jun 2017)
"Pride and Prejudice": (The Beacon, May 2017)
"Everything is Bigger in Texas": (The Beacon, Apr 2017)
"The Opioid Outbreak": (The Beacon, Mar 2017)
"Protecting Your Future License Now": (The Beacon, Feb 2017)
"The Opioid Outbreak": (ChiroHealthUSA Newsletter, Jan 2017)
"He Wants to be a Chiropractor": (The Beacon, Dec 2016)
"How Hungry Are You": (The Beacon, Nov 2016)
"What is Your Story": (The Beacon, Oct 2016)